

A court authorized this Notice. This is not a solicitation from a lawyer.

THE LOS ANGELES COUNTY SUPERIOR COURT HAS PRELIMINARILY APPROVED A CLASS ACTION SETTLEMENT THAT MAY AFFECT YOU.

If you were employed by Global Tel*Link Corporation, (“GTL”) Cooper Communications Group, Inc., (Collectively “Defendants”) or specific subcontractors who provided Field Technicians to GTL in California Any Time Between October 6, 2012 and December 31, 2017, this settlement may affect your rights.

- The settlement provides a Total Settlement Amount of Seven Hundred Twenty-Five Thousand Dollars (\$725,000). If you worked for any of the Defendants or specific subcontractors who provided Field Technicians to GTL in a California between October 6, 2012 and December 31, 2017 you may be entitled to receive a payment from this fund.
- This proposed settlement will resolve a class action lawsuit pending in the Superior Court of the State of California, Los Angeles, titled *Ortega, et al. v. Global Tel*Link Corporation, et al.*, Case No. BC636438 (the “Action”). On March 12, 2018, the Court preliminarily approved the settlement.
- Your legal rights will be affected whether you act or do not act. Read this Notice carefully.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT:	
SUBMIT A CLAIM FORM	You must submit a Claim Form by May 18, 2018 to receive payment. If the Court grants final approval, each Class Member who files a Claim Form before the deadline will receive a payment.
EXCLUDE YOURSELF FROM THE SETTLEMENT	If you exclude yourself, you will get no payment.
OBJECT	You can write to the Settlement Administrator (explained below) about why you do not like the settlement. The Settlement Administrator will forward your objection to the Court and the parties in the lawsuit.
GO TO A HEARING	You can ask to speak to the Court about the fairness of the settlement.
DO NOTHING	If you do nothing, you will give up rights and receive no benefit.

YOU MUST FILE A CLAIM FORM TO RECEIVE PAYMENT

THE DEADLINE TO FILE A CLAIM FORM, OBJECT, OR EXCLUDE YOURSELF IS MAY 18, 2018

YOU CAN FILE BY MAILING THE ENCLOSED CLAIM FORM TO THE SETTLEMENT ADMINISTRATOR OR BY SUBMITTING AN ONLINE CLAIM AT <http://phoenixclassaction.com/ortega-v-gtl/>.

WHY DID I GET THIS NOTICE?

You received this Notice because records show that you were employed by any Defendant or specific subcontractors who provided Field Technicians to GTL as an hourly employee in California sometime between October 6, 2012 and December 31, 2017. If these records are correct, you are a Class Member and you are entitled to receive payment if you return a Claim Form before the deadline and if the Court grants final approval of the settlement. You also have other options as described in this Notice.

WHAT IS THIS LAWSUIT ABOUT?

The two Settlement Class Representatives filed a complaint against Global Tel*Link Corporation (“GTL”) and Cooper Communications Group (“Cooper”) in the Los Angeles County Superior Court. The complaint makes five claims: 1) that Defendants required Service Technician employees to work overtime but failed to record the overtime or pay these employees at the appropriate overtime rate of pay; 2) that Defendants failed to pay wages on time; 3) that Defendants failed to provide accurate itemized wage statements to employees; 4) that Defendants failed to properly record work hours and meal breaks; and 5) that Defendant failed to provide Service

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Technician employee with meal breaks and failed to pay the extra wages due when employees are not relieved of duty for a timely meal breaks.

- All claims apply to employees who worked as Field Technicians (including Service Technicians and Site Technicians) .
- The untimely payment of wages claim includes a claim related to the timing of paychecks that relates to all hourly employees paid through GTL's payroll system.
- The failure to track work hours claim applies to all hourly employees who worked for any of the Defendant Entities.

Defendants deny the allegations. Defendants contend that their policies, practices, and procedures were and are fully compliant with all applicable requirements of state and federal law. The Court has not made any ruling on the merits of this case. The attorneys for The two Settlement Class Representatives and Defendants have agreed to settle the Action, subject to the approval of the Court.

HOW DO I KNOW IF I AM PART OF THE SETTLEMENT?

You are a Class Member, and therefore part of the settlement, if you were employed by Global Tel*Link Corporation, Cooper Communications Group, Inc., or a subcontractor who provided Field Technicians to GTL in California from October 6, 2012 through December 31, 2017. Past and current employees of Telmate LLC are not Class Members.

WHAT DOES THE SETTLEMENT PROVIDE?

If the Court grants final approval, Defendant will pay a Total Settlement Amount of Seven Hundred Twenty-Five Thousand Dollars (\$725,000). After paying all the fees, costs and expenses associated with the settlement, the parties estimate that a Net Distribution Amount of approximately \$385,833 will be available for distribution to the Class Members that file a Claim Form before the May 18, 2018 deadline. Defendants estimate that there are approximately 79 Class Members. The entire Net Distribution Amount will be paid out to the Class Members who file a Claim Form before the May 18, 2018 deadline.

The amount you are entitled to receive if you file a Claim Form before the deadline depends on several factors including: how many weeks you worked during the period covered by the settlement, the job in which you worked, and how many other Class Members file Claim Forms before the deadline. You can look on the attached Claim Form to see an estimate of the amount you might receive if you file a Claim Form before the deadline.

The parties estimate that the fees, costs and expenses associated with the settlement will be as follows: (i) Administration Costs estimated not to exceed Fifteen Thousand Dollars (\$15,000); (ii) a Fee Award, to be requested by Class Counsel, not to exceed Two Hundred and Ninety Thousand Dollars (\$290,000); (iii) a Cost Award, to be requested by Class Counsel, not to exceed Twenty-Five Thousand Dollars (\$25,000); (iv) a Service Payment Award, to be requested by the two Settlement Class Representatives, not to exceed a total of Twenty Thousand Dollars (\$20,000); and (v) a payment to the California Labor and Workforce Development Agency anticipated to be Thirty-seven Thousand Five Hundred Dollars (\$37,500).

HOW DO I RECEIVE A BENEFIT?

Enclosed with this Class Notice, you will find a Claim Form. **To receive any benefit from the settlement and recover a share of the Net Settlement Amount, you must complete and submit a Claim Form on or before May 18, 2018.**

If you do not file a Claim Form before the deadline, you will not receive any payment under the settlement.

- To file online, have your Claim Form with you and go to <http://phoenixclassaction.com/ortega-v-gtl/>.
- To file by mail, you should mail your Claim Form to:

Attn: Settlement of Ortega v. Global Tel*Link Corporation, et al.
c/o Phoenix Settlement Administrator
PO Box 7208
Orange, CA 92863

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HOW DO I EXCLUDE MYSELF FROM THE SETTLEMENT?

You have the right to exclude yourself from (or “opt-out” of) the Class. If you exclude yourself, you will be giving up the right to receive any payment and the right to object, but you will be free to pursue claims individually against Defendant if you wish. Please note that if you exclude yourself from the Class but do not pursue your claims in a timely manner, some or all of your claims may be barred by the passage of time.

To exclude yourself from the Class, you must inform the Settlement Administrator in writing of your name, address, and your intention to be excluded. All Requests for Exclusion must be submitted online or be signed and mailed to the Settlement Administrator and postmarked no later than May 18, 2018. If you return a late Request for Exclusion, the Request will be deemed invalid and you will remain a member of the Class and will be bound by all of the terms of the settlement.

YOU CANNOT EXCLUDE YOURSELF BY TELEPHONE OR BY SENDING AN EMAIL.

DO NOT SUBMIT BOTH A CLAIM FORM AND A REQUEST FOR EXCLUSION. IF YOU SUBMIT BOTH A CLAIM FORM AND A REQUEST FOR EXCLUSION, THE REQUEST FOR EXCLUSION WILL BE DISREGARDED.

HOW DO I OBJECT TO THE SETTLEMENT?

If you do not exclude yourself, you have the right to object to the settlement. To object, you must send a written statement to the Settlement Administrator via certified mail stating that you object to the settlement. Your objection must include: (i) your full name, current address, and, if different, the address(es) used during the time of your employment for Defendant; (ii) a statement of the position(s) and objection(s) asserted, including the factual and legal grounds for each position and objection asserted; and (iii) a copy of any documents supporting the position(s) and objection(s) asserted. You will not be excluded from the settlement by filing an objection, but you will be entitled to receive your respective share of the settlement only if you have also submitted a valid and timely Claim Form. All objections must be mailed to the Settlement Administrator via certified mail no later than May 18, 2018.

DO I HAVE A LAWYER IN THE CASE?

The Settlement Class Representatives and the Settlement Class are represented by Allen Graves of The Graves Firm. You will not be personally charged for their work on the case. If you want to be represented by your own lawyer, you may hire one at your own expense.

IS THERE A RELEASE OR WAIVER?

Yes. Unless you affirmatively exclude yourself, you will agree to the “Release” of claims as described in Sections 4.1-4.4 of the Settlement Agreement. The release covers a period from October 6, 2012 to December 31, 2017. That means that you cannot sue, continue to sue, or be part of any other lawsuit against Defendant or other Released Parties about the legal issues in this case. It also means that the Court’s orders will apply to you and legally bind you. You may view the Settlement Agreement for the full language of the legal claims you will give up if you remain in the settlement by visiting the settlement website at <http://phoenixclassaction.com/ortega-v-gtl/>. The full text of the release paragraphs from the settlement agreement is also shown below:

4.1 The “Released Claims” are all claims, causes of action, demands, rights and liabilities of every nature and description that are asserted in, arise from, or relate to the factual allegations and/or legal assertions made in the Action during the Release Timeframe. The release extends to all remedies that could be claimed for any Released Claim, including but not limited to statutory, constitutional, contractual, and common law claims for wages, damages, liquidated damages, expense reimbursement, interest, attorney fees and costs (other than as awarded to Class Counsel by the Court as part of the instant settlement), injunctive relief, punitive damages, liquidated damages, restitution, disgorgement, and civil and/or statutory penalties pursuant to the Fair Labor Standards Act and/or the California Wage Orders and Labor Code, including, without limitation, Sections 201, 202, 203, 204, 210, 226, 226.3, 226.7, 510, 512, 558, 1174, 1194, 1198, 2699 et seq. and 2802.

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4.2 The entities against whom claims are released include and are limited to Defendants and their past, present, and future parent entities, subsidiaries, divisions, affiliates, legal successors, predecessors (including companies they have acquired, purchased, or absorbed), and each and all of their respective owners, management, officers, partners, and directors (collectively, the “Released Parties”). Telemate LLC is not a Released Party. The release does not apply to claims based on employment at Telmate.

4.3 Upon the Effective Date, and except as to such rights or claims as may be created by this Agreement, each member of the Settlement Class (other than those who timely request to be excluded), regardless of whether he or she has timely submitted a Claim Form, will fully release and discharge all Released Parties from all Released Claims.

WILL THERE BE A HEARING?

The Court will hold a Final Approval Hearing of the settlement on July 20, 2018 at 10:00 a.m. in the Superior Court of California, Los Angeles, located at 312 N. Spring St., Los Angeles, CA 90012 in department 11. If any other hearings are scheduled to take place on or before April 15, 2018, those hearings will be at 600 S. Commonwealth Ave., Los Angeles, CA 90005, Courtroom 308. If objections have been received, the Court will consider them during this hearing. The Final Approval Hearing may be rescheduled to a later time, which time will be listed at <http://phoenixclassaction.com/ortega-v-gtl/>. If there are no objections, the settlement will become final shortly after the Court grants final approval. If there are objections, the settlement will become final after the Court grants final approval and either the time to appeal has expired or any appeal filed has been resolved.

You Are Not Required To Attend The Final Approval Hearing. However, you may appear, or may hire your own attorney, at your own expense, to speak at the Final Approval Hearing.

REMINDER OF IMPORTANT SETTLEMENT DATES AND DEADLINE

The following are important dates and deadlines under the proposed settlement:

Last Day to File a Claim:	May 18, 2018
Last Day to Submit Request for Exclusion:	May 18, 2018
Last Day to File and Serve Objections:	May 18, 2018
Final Approval Hearing:	July 20, 2018

IMPORTANT ADDRESSES

SETTLEMENT ADMINISTRATOR:

Attn: Settlement of Ortega v. Global Tel*Link Corporation, et al.
c/o Phoenix Settlement Administrator
PO Box 7208
Orange, CA 92863
Phone Number: 1-800-523-5773

COURT:

Superior Court of California
County of Los Angeles
600 South Commonwealth Avenue
Los Angeles, California 90005

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